



2019 / 2020 Annual Report



“Making Every House a Home”



FROM THE EXECUTIVE DIRECTOR

What a year 2020 was.

As the world began kicking off a year full of fun and frivolity to celebrate the "roaring '20s," little did we know that by the end of the first quarter we would be quarantined and fighting a world-wide pandemic.

First, I want to say that I am so incredibly proud of the Blue Water Developmental Housing, Inc. staff.

Through every step of the pandemic, as we learned more and more how to deal with this deadly virus, our staff listened and learned and cooperated in order to keep our individuals served as safe as possible.

In fact, many staff members went above and beyond to help individuals served not only survive the pandemic, but thrive under difficult life circumstances that not all of them were able to fully comprehend.

Many of our individuals served saw life interruptions. Programs and activities they regularly attended were canceled or postponed. Their day-to-day lives changed dramatically, in some cases.

Staff stepped up and created new opportunities for growth and fun even while in quarantine.

Staff were able to keep the individuals engaged and living a very full life in the midst of global chaos.

Front line workers in group homes and in homes where individuals are supported living on their own have a difficult job under the best of circumstances.

To say each and every one of them exceeded expectations during this pandemic is an understatement.

Thank you to our entire staff.

You serve our organization with compassion and care every single day and we are thankful for your courageous service.



Kathleen Swantek

ABOUT US & OUR SERVICES

ABOUT US

Incorporated in 1976 as a private, not-for-profit organization, Blue Water Developmental Housing, Inc. (BWDH) provides comprehensive residential services for people with disabilities. With the addition in 1983 of a community support program, the organization is able to provide a variety of services to those served.

OUR SERVICES

The Residential Program offers community living alternatives in the family-like settings of its homes. All of the homes operated by BWDH are licensed by the State of Michigan and administer an array of social, medical and health services.

The Community-Based Program offers support services for those with disabilities who reside independently or with their families in the community.

Staff also assist in finding affordable housing for those served.

QUALITY OF OUR STAFF



Lea Lewis-Hicks



Stephanie Bezenah



Melinda Oswald



Mary Moak

Blue Water Developmental Housing, Inc. has named two staff members "Employee of the Year" for 2019 and 2020.

2019:

Lea Lewis-Hicks is a Community-Based Support Worker at Muter Supported Living Arrangement.

Stephanie Bezenah works in Residential Services at Springborn Group Home.

2020:

Melinda Oswald is a Community-Based Support Worker at Squires Supported Living Arrangement.

Mary Moak works in Residential Services at Oakleaf Group Home.



WHO WE SERVE & WHAT THEY SAY

Blue Water Developmental Housing, Inc. supports 229 unduplicated individuals.

Every year, Blue Water Developmental Housing, Inc. conducts a survey of those served and their family members and guardians.

A full 100 percent of survey individuals supported reported being “satisfied” with services received from BWDH. Results of the 2019 survey* of parents and guardians included the following:

Parent/Guardian Survey Results 2019:

- 100 percent of both parents and guardians of the individuals served by BWDH, Inc. believe that their loved ones feel safe and comfortable with BWDH employees. Comments from parents/guardians of individuals receiving services included:

“I feel that my son is secure and well taken care of at Oakleaf.”

- 100 percent of both parents and guardians of the individuals BWDH supports believe they are treated with dignity and respect. Comments from parents/guardians of individuals receiving services included:

“I have the utmost respect for the staff!”

- 100 percent of both parents and guardians of the individuals BWDH supports are satisfied with the services provided by BWDH. Comments from parents/guardians of individuals receiving services included:

“BWDH does a great job!”

“They have improved my loved one’s life.”

“Some of the goals he can master and others we build on as he continues to change and mature!”

Individuals Supported Survey Results 2019:

- 100% of those responding agreed that they are treated with dignity and respect.
- 100% of those responding agreed that BWDH provides services as identified in their individual service plan.
- 100% of persons served responded that their rights are respected and they are able to make personal choices.

A full copy of the report is on file at the corporate offices of Blue Water Developmental Housing, Inc. or at www.bwdh.org.



CARF ACCREDITATION ACHIEVED

Blue Water Developmental Housing, Inc. has received a three-year accreditation from CARF, an international independent accreditor of health and human services.

“We are pleased to have hosted yet another round of surveyors and to have received a full three-year accreditation with many commendations from the surveyors,” said Kathy Swantek, executive director of BWDH.

The survey, conducted in 2020, noted that BWDH has strengths in many areas and referenced a number of specific examples of the organization’s strengths:

- BWDH is held in high regard by family members of individuals served;
- Careful and prudent financial management has allowed BWDH to grow and prepare for potential unexpected financial hardships;
- BWDH maintains a well-trained and dedicated staff at all levels of the organization;
- The BWDH board is committed, organized and valuable to the organization;
- Responsiveness to persons served by BWDH and consumer satisfaction.

2019 & 2020 FINANCIALS

EXPENSES

2018-2019

Residential Services in Licensed Settings:.....	\$4,698,648
Staffing Supports in an Unlicensed Setting:.....	\$3,435,527
Administration:.....	\$843,794
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Total:.....	\$8,977,969

REVENUE

2018-2019

St. Clair County Community Mental Health:.....	\$6,052,397
Macomb County Community Mental Health:	\$1,532,207
Supplemental Security Income:.....	\$673,073
Michigan Department of Health and Human Services:	\$556,789
Other:	\$213,851
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Total:.....	\$9,028,317

EXPENSES

2019-2020

Residential Services in Licensed Settings:.....	\$6,098,249
Staffing Supports in an Unlicensed Setting:.....	\$4,066,517
Administration:.....	\$916,723
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Total:.....	\$11,081,489

REVENUE

2019-2020

St. Clair County Community Mental Health:.....	\$7,614,120
Macomb County Community Mental Health:	\$2,012,964
Supplemental Security Income:.....	\$769,329
Michigan Department of Health and Human Services:	\$611,284
Other:	\$246,175
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Total:.....	\$11,253,872



BOARD OF DIRECTORS

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