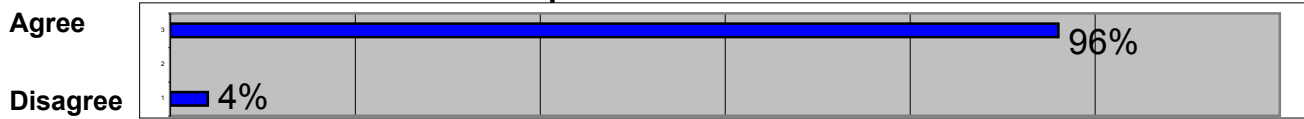
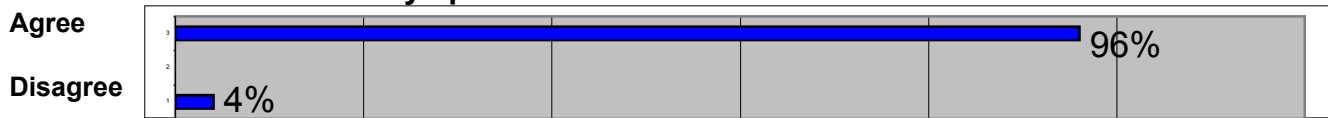


**Blue Water Developmental Housing, Inc.
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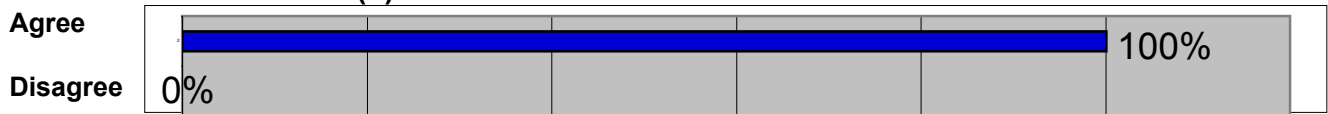
The staff treat me with respect.



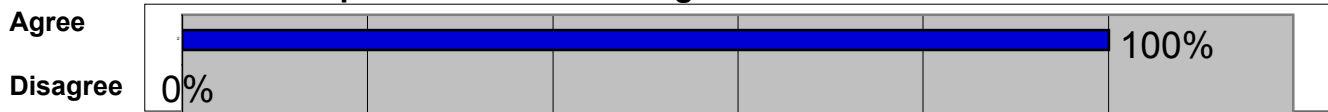
I am able to freely speak to staff if I have a concern.



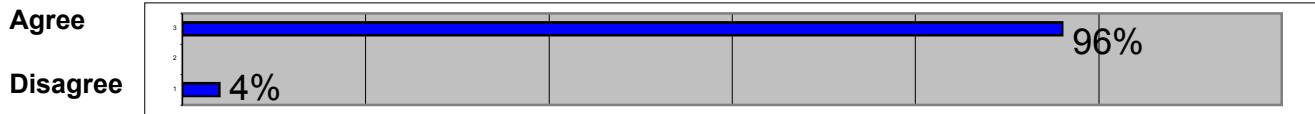
I like the staff(s) who work with me.



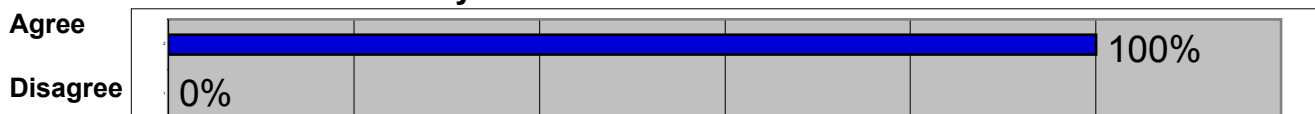
The staff helps me with all the things I want to do.



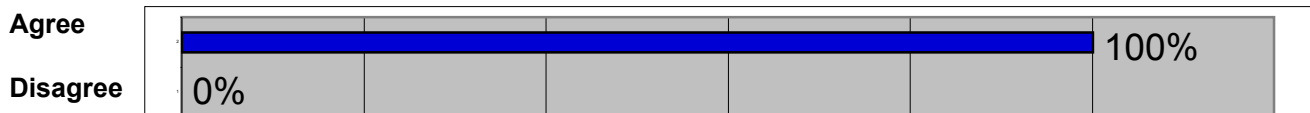
Is staff reliable. Does staff cancel at least two hours in advance.



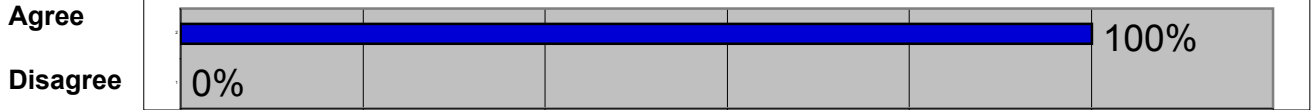
Does staff reschedule cancelled services for another day or time convenient for you.



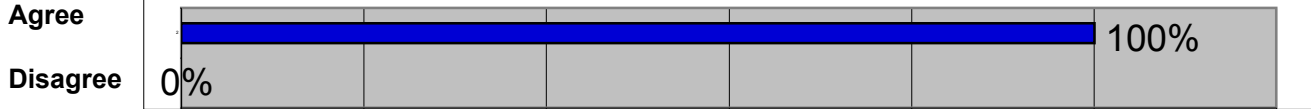
Does staff arrive on time for scheduled services.



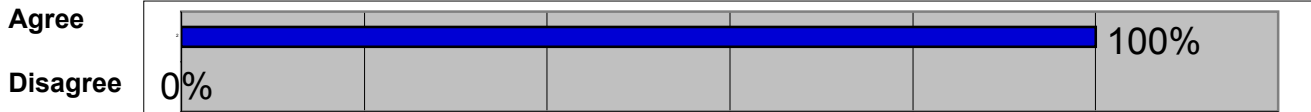
I am able to spend time with the people I want to spend time with



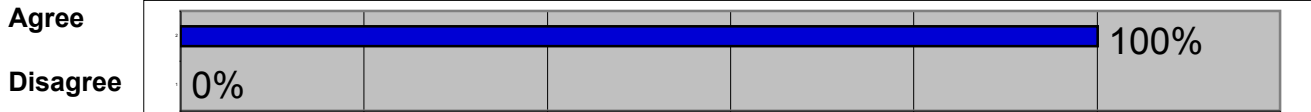
The Services written in my Individual Plan of Service (goals and objectives) are being provided.



I am working on goals I enjoy.



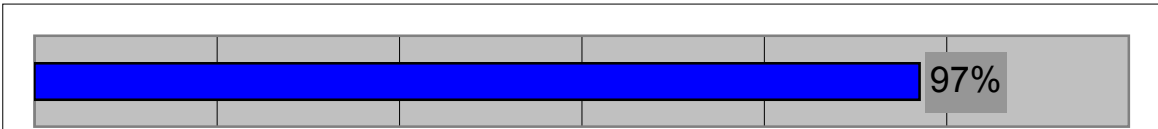
I know who to contact if I have a concern with my staff or the services being provided.



Consumer comments regarding services received:

*Blue Water is great. My family is very happy with my supports.
Everything is great (6 responses)
I am very satisfied with my children's supports.
My worker could be more engaging regarding activities.*

OVERALL SURVEY RESULTS



Recommendations

Supervisor's (Residential and Community Based) will be contacted regarding consumers who did not agree with any survey questions) and an action plan will be put in place to correct the issue.

A letter will be mailed to the randomly selected consumers one (1) month prior to the start of the survey explaining the process, who will be conducting the survey and a contact number for questions.